

PERSONAL BACKGROUND Systems Thinker and Technology Planner

Education:

Ph.D., Operations Research, Stanford University; MSEE, Georgia Tech; BSEE, Taiwan University

Experience:

1974-1989: Manager, Planning Analysis, Electric Power Research Institute Origination and application of *Technology Investment Portfolio Planning Process* to over 3000 technology research project a year.
1989-2000: Director, Energy and Technology Strategies, SRI International Combining *Technology Investment Portfolio Planning Process* with *Scenario Analysis* and applying it to over 200 projects around the world.
2000-present: President, STARS Group; Application of the *Systems Approach Based Technology Investment Portfolio Planning Process* to companies and governments around the world. **Related Activities in the Last Decade:**12 technical papers, a regular MBA course, 16 training programs, and a book on *Technology Portfolio Planning and Management*, Springer Publisher.



Technology advances have been the driving forces for human civilization and economic developments.

Effective technology investment portfolio planning is essential for the *growth and competitiveness* of not only a corporation but also a country.

It can also be useful for *increasing the productivity* of a non-profit organization like a university or even for an individual.

This presentation introduces a *systems* approach for technology investment portfolio planning that has been *successfully applied to large corporations as well as government agencies around the world*. In addition to the basic approach and the overall planning process, we will use applications to technology investments by an Asian government as examples.

THE SYSTEMS APPROACH: Key Characteristics

The *systems* approach views technology investment portfolio planning as a *total-system decision process* that involves:

- A systematic decision framework for optimally allocating limited financial, technical, and human resources of an organization among alternative technology portfolios.
- A holistic understanding of decision-maker's values.
- An organized identification of alternative technology portfolios.
- A scenario-based forecasting process for the relationships between alternative portfolios and organizational values.
- The use of simple management tools to generate strategic insights.
- A modern portfolio theory-based investment planning process for the optimal portfolio by balancing the perceived expected returns and risks of long-term technology investments.

METHODOLOGY EMPHASIS: Diversity, Reasoning, and Transparency

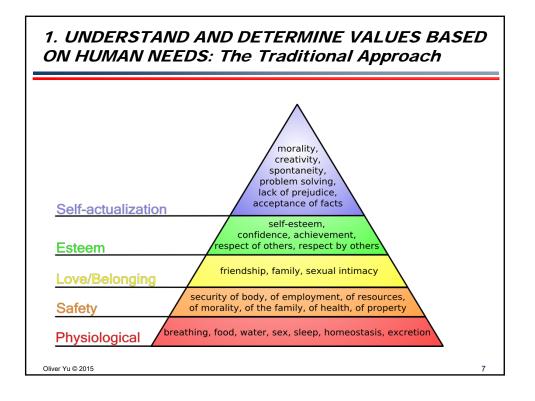
Planning is *both a rational and a creative decision process*.
The systematic approach emphasizes a *structured framework* to systematically and iteratively *integrate* reasoned and informed judgments and build consensus among diverse, intelligent, and knowledgeable professionals to provide a *systematic and supportable* basis to the technology investment decision-maker.
Specifically, it strives to:
Reduce bias, broaden perspective, and stimulate creativity through *diversity*Develop logical and structured reasoning and informed judgments through *intelligent and knowledgeable professional*.

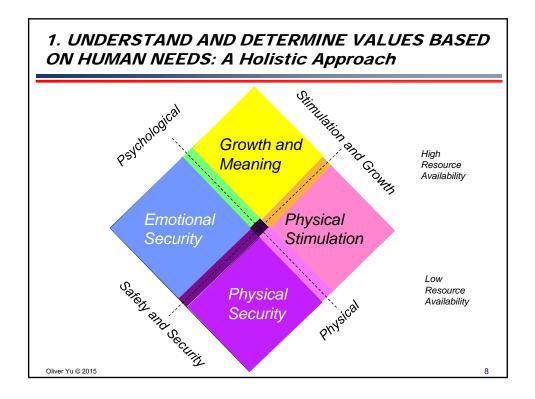
- judgments through intelligent and knowledgeable professional interactions and in-depth technical analysis
- Provide transparency and accountability through an open and iterative process

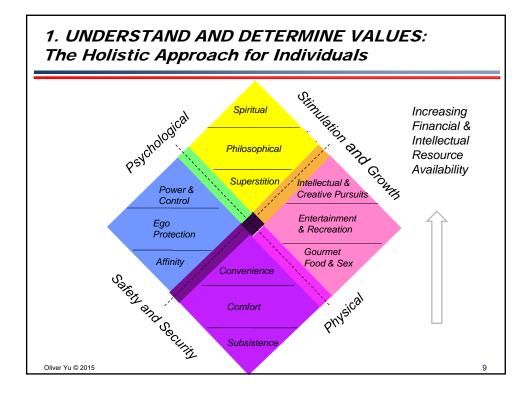
TEHCNOLOGY INVESTMENT DECISION: A Systematic Framework

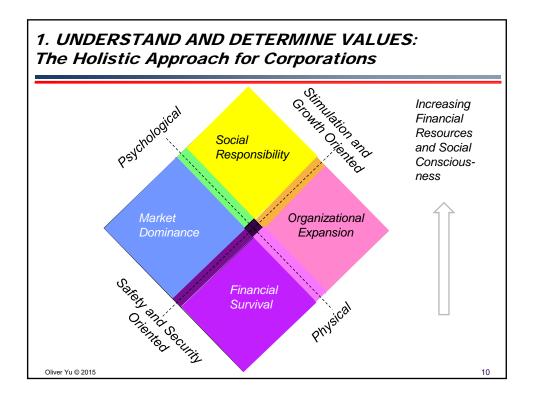
A systematic technology investment portfolio decision framework includes the following six key steps:

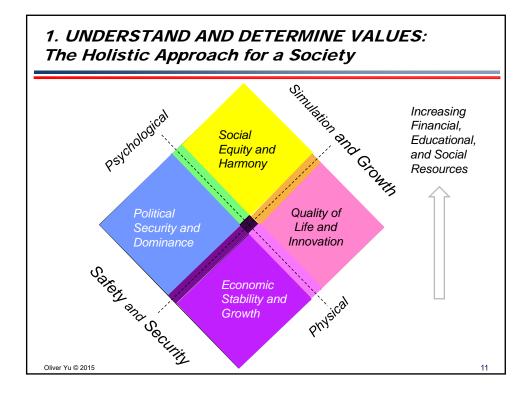
- 1. Understand and determine the *values* of the decisionmaker, which are the motivation for decision-making and the basis for evaluating alternatives.
- 2. Identify major available alternative portfolios.
- 3. Forecast the *relationships between alternatives and values*.
- 4. Generate *strategic insights*.
- 5. Find the optimal portfolio.
- 6. Explore *policy implications* for plan implementation.

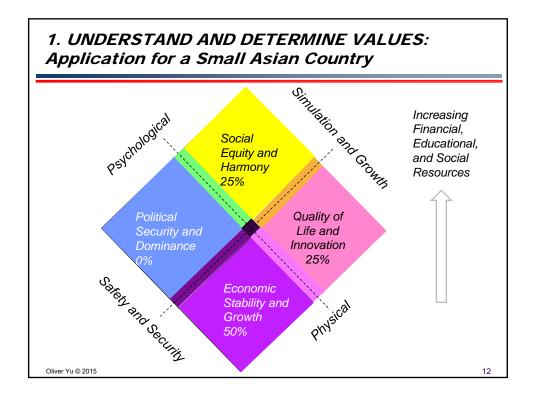


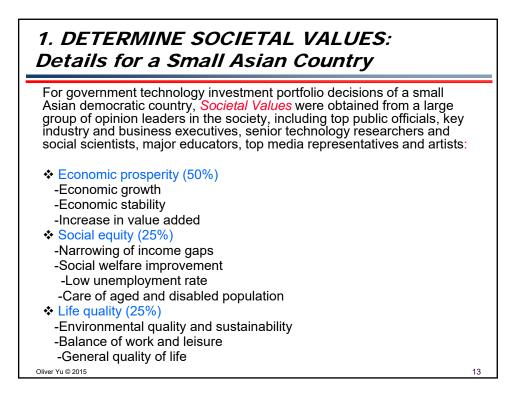












2. IDENTIFY ALTERNATIVE PORTFOLIOS: Organized Formation of Clusters & Portfolios

There are generally a large number of alternative technologies available for consideration, which are often difficult to differentiate and compare. Thus, a useful step is an *organized grouping of these alternative technologies to form a manageable number of clusters and portfolios* (i.e.,

complementary combinations), which once selected can be decomposed in the future to yield individual technologies for further evaluation.

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2. TECHNOLOGY CLUSTERING: Overview

The objective of technology clustering is to integrate the large number of potential individual technologies into *meaningful, insightful, and manageable* clusters.

There are two basic approaches:

Top-down: In this case, the participants, through their knowledge and experience, identify the relevant and important technology clusters Bottom-up: In the case, the participants are given a large list of technologies to be integrated into various major clusters. In the application to the small Asian country, the Bottom-up approach was used.

To initiate cluster formation, we first divided the list of technologies into major areas: biotech, materials, energy, semiconductors, and information and communications.

To further facilitate clustering, we asked the experts to sort technologies by

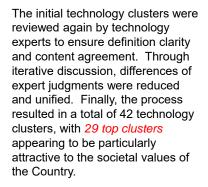
- Shared technology root or developmental processes
- Common practical application or market demand
- Integrated support to societal values and visions

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2. TECHNOLOGY CLUSTERING: Results of Bottom-Up Process

- Over 250 technologies were initially sorted into 6 bins:
- Biotech
- Materials Technology
- Energy Technology
- Semiconductor Technology
- Information and Communications Technology
- Other
- Each bin yielded multiple clusters (groupings of several technologies).





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	Power of collective wisdom	Potential leading indicators	Continuation of historical patterns	Analogies to well known phenomena	Structural relations	Causal Methods
Underlying Assumption	There is power in collective wisdom about the technology development and adoption process	There are potential signs or leading indicators about the technology development and adoption process	Historical patterns or trends will continue due to inherent nature or momentum of the process	The technology development and adoption process is analogous to some well known phenomena	Technology development and adoption follows a plausible set of structural relations	Causal relations can be mapped for technology development and adoptior
Examples	•Delphi –expert opinions •Executive judgments	•Patent analysis •Citation and innovation search	•Trend extrapolation •Growth models •Substitutions	•Technology life cycle •Growth models •Diffusion models	•Relevance tree •Cross-impact matrix	•Techno- economic models •Simulation
Advantages	Good credibility Low cost	Plausibility Relatively low cost	Empirical Short term momentum	General acceptability and credibility	Systematic and logical	Sophisticate and impressive
Pitfalls	Inherent bias, blind leading the blind	Indicators may be misleading, may miss isolated development	Patterns or trends may not continue as assumed	May be different with the well known phenomena	Difficult to include feedback loops	Complex, Often incomplete, and incorrec
Applicability	Far-out technologies with little knowledge	Early warning signs for gradual technology developments	Short term forecasting with ample data to support validity	Wide applications to forecasting of technology development	Longer term technology forecasting	An idealistic goal for technology forecasting

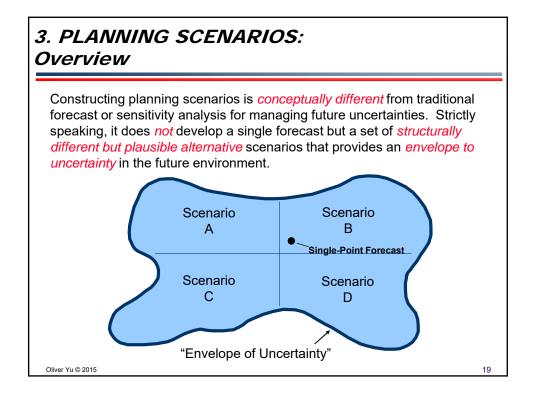
3. FORECASTING RELATIONSHIPS: Planning Scenarios for Managing Future Uncertainty

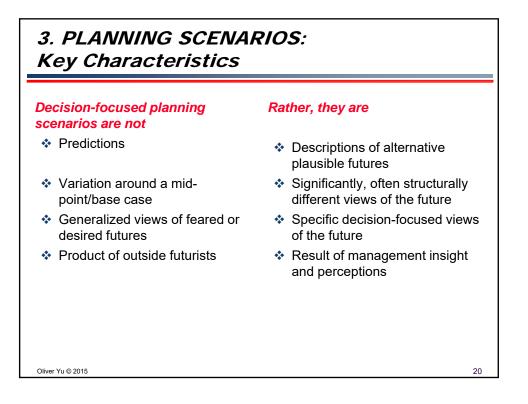
Many factors in the external business environment, such as global and local socio- economic, technological, and ecological trends, industry structure, government policies, and international relations, can significantly affect the relationships between alternatives and their values to the decision-maker.

Long-term future changes and uncertainties of these factors are generally difficult to forecast. Systematic construction of decision-focused planning scenarios can provide:

✤ an effective envelope for these changes and uncertainties

the basis for a *robust* technology investment strategy.





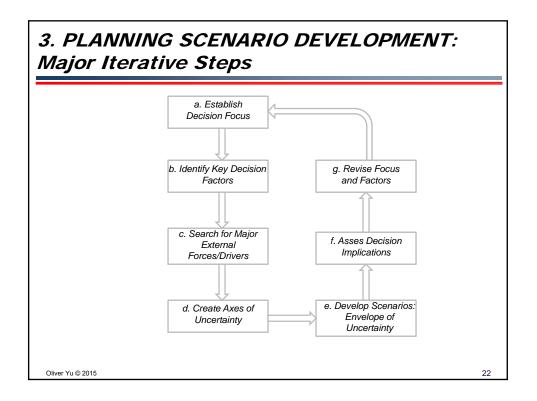
3. PLANNING SCENARIOS: Major Advantages

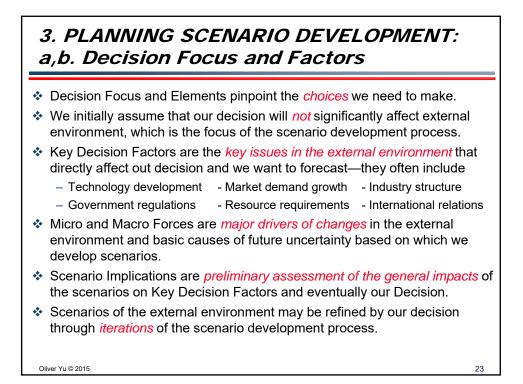
In a complex and dynamic business environment, the construction of decision-focused planning scenarios can be an effective technology forecasting technique with the following advantages:

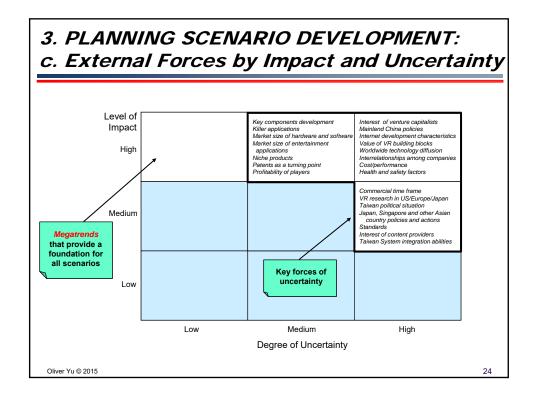
- Focus on decision objectives
- A total system view of the decision
- Rich context of alternative futures
- Effective management of uncertainty

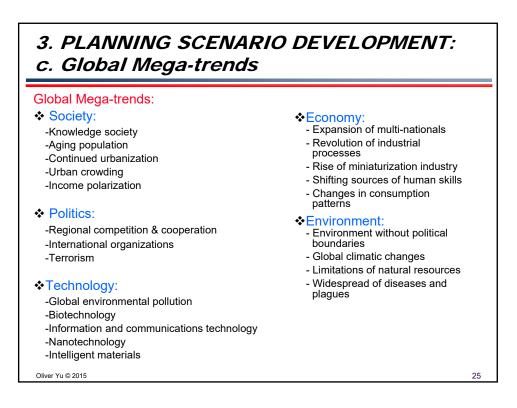
On the other hand, local system-oriented single realization point forecast, even with sensitivity analysis, is almost always not only wrong but also misleading

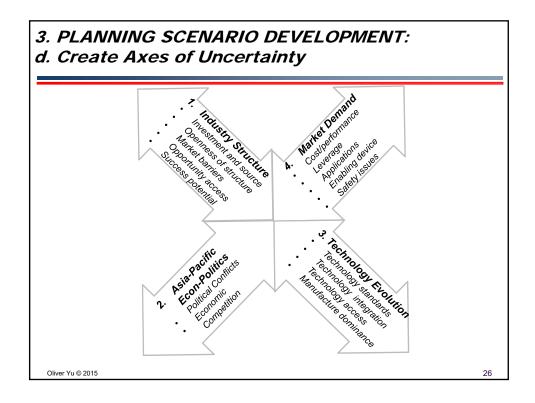
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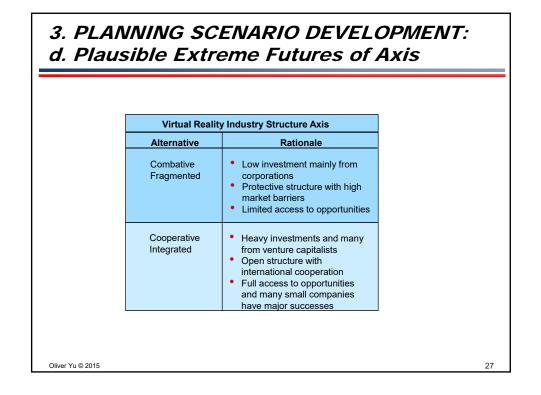


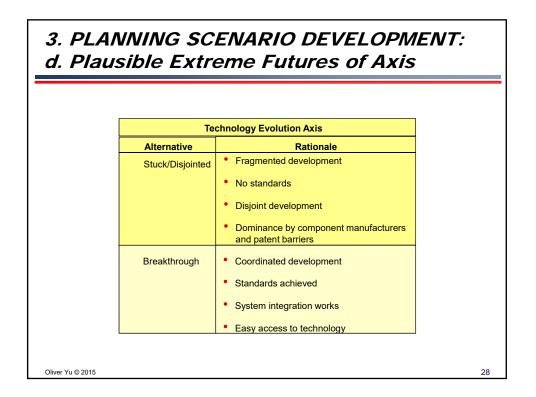


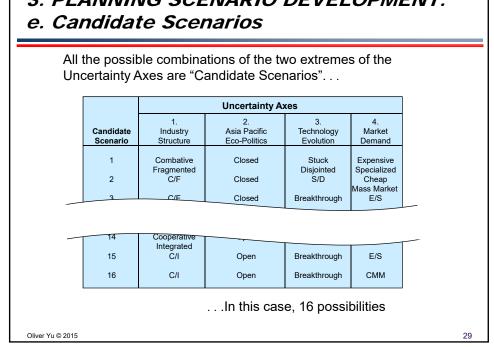




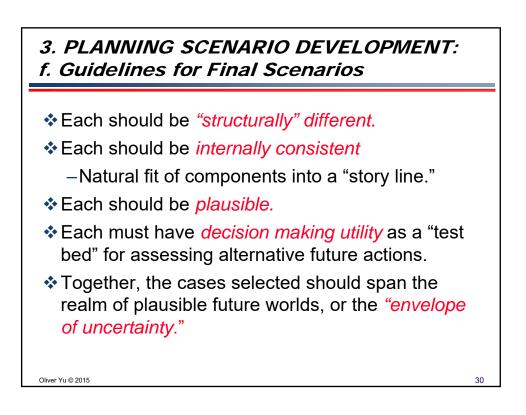


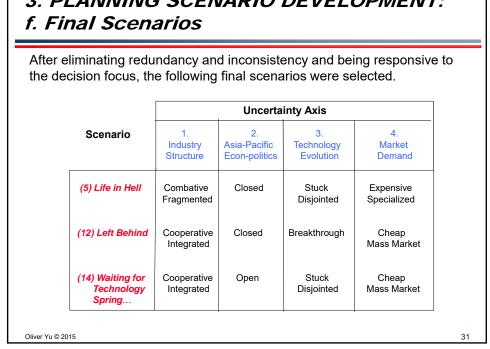






3. PLANNING SCENARIO DEVELOPMENT:





3. PLANNING SCENARIO DEVELOPMENT:

4a. STRATEGIC INSIGHTS BY FACTOR ANALYSIS: Factor Selection

Select a set of important attributes of an alternative as factors. Using a technology cluster as an example, the major factors may include the following:

- Strategic Importance *
- * **Commercial Value**
- **Commercial Timing** *
- ** **Risks - Business and Technical**
- * **Current Position in Technology Competition**
- **Technology Availability** *

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4a. STRATEGIC INSIGHTS BY FACTOR ANALYSIS: Factor Definition For each factor, there needs to be a *clear definition*, albeit qualitative. Again using the technology cluster as an example: Strategic Importance - Importance of the technology development as a sustained competitive advantage to the business area Commercial Value - Size of the financial impact to the company if the technology is successful Commercial Timing - Time at which the market will adopt or buy this technology at an acceptable business level and at which the competitor will use it commercially *Risks* - Likelihood that the technology will fail to accomplish its technical objectives, and that, if technical successful, it will fail commercially Current Position - Strength and ability of the company versus competitors in developing the technology today Technology Availability - Availability of technology from any source for commercialization Oliver Yu © 2015 33

4a. STRATEGIC INSIGHTS BY FACTOR ANALYSIS: Factor Measures

Based on the definition, develop for each factor a set of measures. Again using the technology cluster as an example, typical measures include the following:

Strategic Importance - Degree of impact based on market share, product differentiation, cost efficiency, and market entry speed

Commercial Value - Net present value, return on investment, revenue from increased sales, and other financial measures

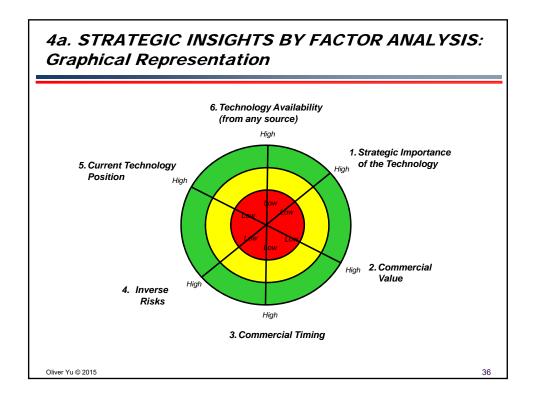
Commercial Timing - Calendar time in years with estimated probability

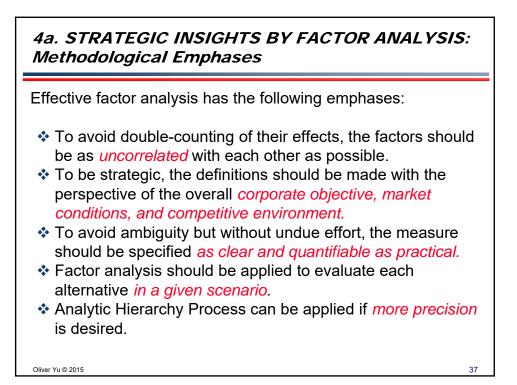
Risks - Probabilities of technical and commercial failures based on internal capability and resource availability and external market size, position, and future uncertainty

Current Position - Degree of strength based on past experience, existing patents, and current capability of the company versus competitors

Technology Availability - Number of sources and their willingness to license

The follo	owing are some	e typical fa	ctor meas	sures:		
Factors						
Measure	Importance (Market Impact)	Value (NPV)	Timing (Years)	Inverse Risks (Probability of Success)	Position	Availability
High	Major, broad	>\$500 M	0-2	>60%	World leader	Readily
Medium	Significant in some key segments	\$50-\$500 M	3-7	30-60%	Credible follower	Limited
Low	Minor or isolated	<\$50 M	>8	<30%	Not Competitive	None

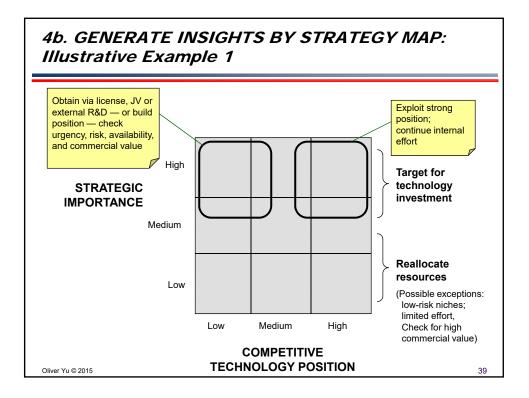


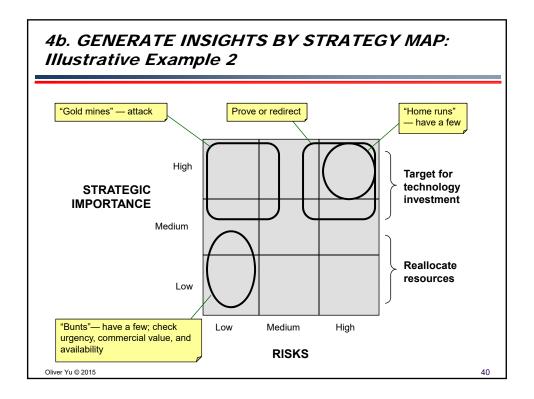


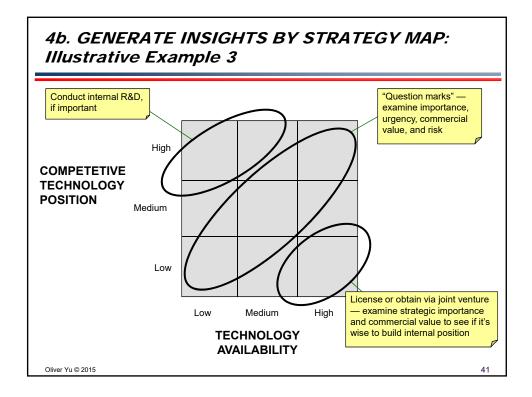
4b. GENERATE INSIGHTS BY STRATEGY MAP: Factor Interactions and Balances

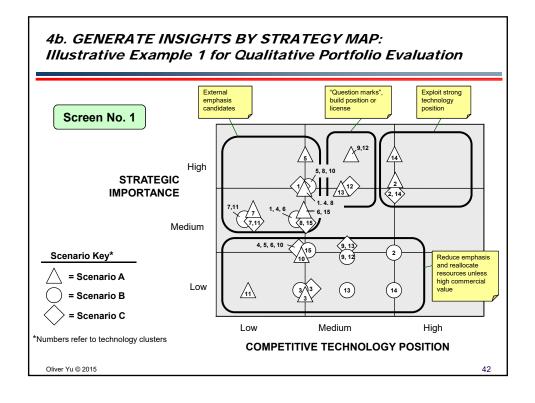
Strategy map is a useful tool for examining the *interactions and balances* between two factors for each alternative in a given scenario. These interactions and balances can provide strategic directions for technology development. The following are a number of illustrative examples based on technology clusters.

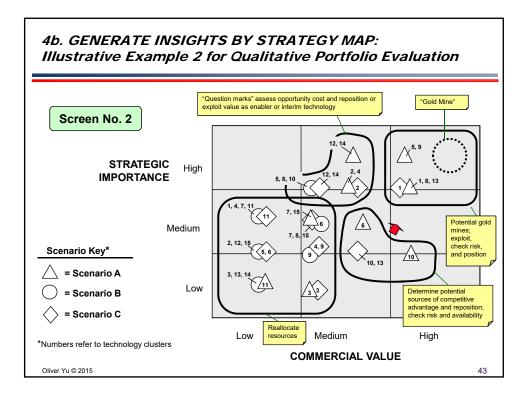
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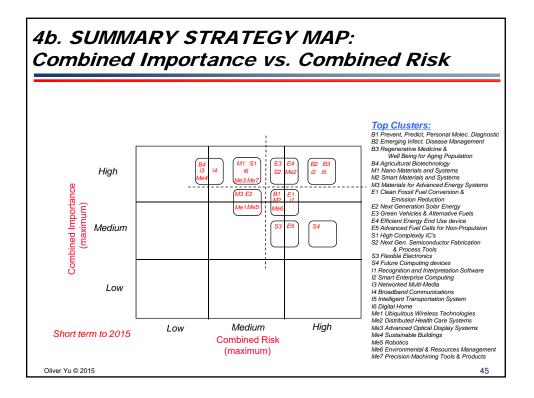


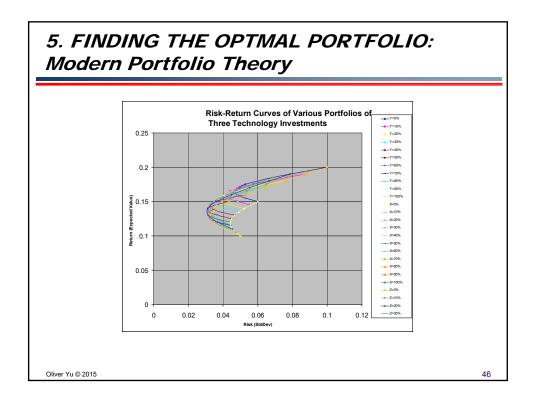


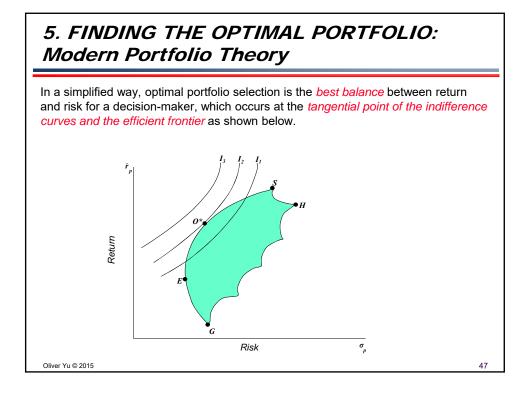
4b. GENERATE INSIGHTS BY STRATEGY MAP: Illustrative Example 3 for Qualitative Portfolio Evaluation

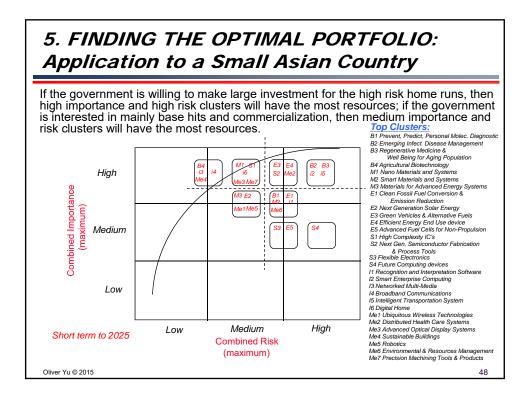
Integrated factor analysis can reveal the *robustness* of technology clusters across scenarios and the *strength* of the portfolio within each scenario. Example: Factor #1 - Strategic Importance of the Technology

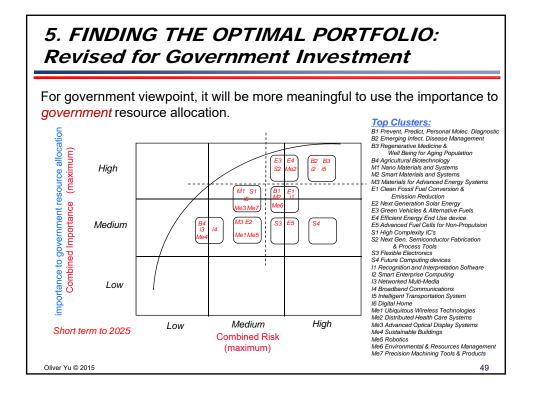
	Technology		Scenario)	Overall		
	Cluster	А	В	С	Rating		
	1	MH	MM	MH	MH		
	2	HL	LH	MH	MM		
	3	LM	LM	LM	LM		
	4	MH	ML	LH	ML		
	Etc						
	Overall Portfolio	MM	LH	ML	ML		
The strategy maps can also provide insights about how the portfolio may be <i>strengthened and improved</i> .							
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5. FINDING OPTIMAL PORTFOLIO: Scenarios and Investment Time Horizons

Selection of optimal portfolio will also consider:

- The robustness under different scenarios
- The *risk tolerance* of the decision-maker for different time horizons.

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